

Contact Best Western Customer Care

Best Western Customer Care welcomes feedback about your recent stay at any of the more than 4,100† independently owned and operated Best Western hotels around the world.

We may contact you by phone to gather additional information to more quickly resolve your issue.

For reservation changes or cancellations, please call 1-800-780-7234 or visit the Check Reservations page to retrieve your reservation. Changes/cancellations cannot be processed via email requests.

Personal Information	
*First Name	
*Last Name	
*Address	
*City	
*State	
*Country	
*Telephone Number	
*E-mail Address	
Information About Your Stay	
Did you attempt to contact the hotel management directly to share your comments or concerns? (yes/no)	
*Date of Stay	
*Hotel Name	
*Hotel Address	
*Hotel City	
*Hotel State/Province	
*Hotel Country	
*Number of Children per Room	
Reservation Confirmation Number	
Comments	
* I certify that I am 18 years of age or older (yes/no)	

** Required Information*